quality of customer services offered by the banks, a Committee under the Chairmanship of Shri M.N. Goiporia, the then Chairman, State Bank of India was constituted in September, 1990 to suggest measures to improve the same. The Committee had made wide ranging recommendations covering various aspects of customer service. Reserve Bank of India have issued instructions to the banks for implementation of the accepted recommendations of the Committee.

(d) and (e) The issue of service charges is discussed in banker-customer meets organised by the IBA from time to time.

Setting up of Currency Printing Press

6414. SHRI KRISHAN LAL SHARMA:
SHRI MATANG SINH:

Will the Minister of FINANCE be pleased to refer to answer to Unstarred Question 913 given in the Rajya Sabha on the 1st March, 1994 and state:

(a) whether it is a fact that no decision has been taken about awarding letters of intent to the firm shortlisted on account of lobbying by Delhi-based hotelier and builder from Calcutta; and if so, what are the details thereof, and reasons for not taking any decision on the project for setting up of currency printing presses and revamping existing one; and

(b) whether Government have received representations from Members of Parliament also in this regard; and if so, the details thereof and the action taken therefor?

THE MINISTER OF STATE IN THE MINISTRY OF FINANCE (SHRI M.V. CHANDRASHEKHAR MURTHY): (a) The Reserve Bank of India is still in the midst of negotiations with the parties in the field and an agreement is expected to be reached shortly.

(b) Representations had been received from two Members of Parliament. Reserve Bank of India has been requested to keep in view the suggestions contained in these representations while deciding the issue.

Allocation of Funds for Gujarat

6415. SHRI ANANTRAY DEVSHANKER DAVE: Will the Minister of FINANCE be pleased to state:

(a) whether any special Central assistance in terms of loan was sanctioned by Government in 1992-93 and 1993-94 to Gujarat; and

(b) if so, the details of the funds sanctioned and released to the State so far?

THE MINISTER OF STATE IN THE MINISTRY OF FINANCE (SHRI M.V. CHANDRASHEKHAR MURTHY): (a) and (b) No special Central assistance was sanctioned by Ministry of Finance during 1992-93, but during 1993-94 an amount of Rs. 6.98 crores was sanctioned to the Government of Gujarat as grant for development of social infrastructure under border area development programme. The entire amount was released as grant during 1993-94 and none of it was released as loan. However, the Government of Gujarat sought a short term loan of Rs. 30 crores for the year 1992-93 and Rs. 15 crores for 1993-94 for purchase and distribution of agricultural inputs. Ministry of Agriculture, Government of India sanctioned a short term loan of Rs. 12.70 crores for the year 1992-93 and Rs. 6.85 crores for 1993-94 to the Government of Gujarat.